Terms and Conditions - Charlotte International Airport

PRE-PAID DISCLAIMER: Cancelations made more than 24 hours prior to reserved, local pick-up time qualify for a full refund. Cancelations made between 1 and 24 hours prior to reserved, local pick-up time qualify for a 50% refund. Cancelations made less than 1 hour prior to reserved, local pick-up time do not qualify for a refund. It may take up to 5 business days before the funds are credited back to the original payment method.

SHUTTLE INFORMATION: OUR LOCATION IS OFF SITE OF THE AIRPORT. Once you have arrived at Charlotte Douglas International Airport please call 704-859-8088 to request shuttle service. Then follow the signs to the Shuttle Pick-up area located outside of baggage claim. An ACE Rent A Car shuttle will be by shortly to pick you up in Zone 1.

LOCATION POLICIES:

Renter Qualifications: Valid Driver's License, proof of insurance, and a credit or debit card in the Renters name must be presented at the time of rent. International customers who do not have a DL in the must provide an IDL. If you are flying into an airport that Best Rent A Car provides service for you must be able to provide proof of a round trip ticket in the renter's name and have a valid form of payment of a credit card or debit card in the renter's name. If you cannot provide flight information then you must have a valid major credit card, driver's license, and proof of auto insurance in the renter's name that transfer to the rental car. Renter must provide their own liability insurance as a condition of rental. The vehicle must return with same amount of fuel as when rented. Non-prepaid customers will receive a grace period of 4-hours after their scheduled pick-up time to receive the vehicle. After the 4-hour grace period, non-prepaid reservations will be subject to availability. Please call the loca-tion directly for any flight delays or same-day changes in pick-up time. Only authorized drivers are allowed to operate the rental. If anyone other than the renter and who they added as an additional driver is caught driving, we will impose a 200 USD contract violation fee to your agreement. You can add an additional driver for 10 USD per day. They must have a valid DL and be with you at the time of pick up to sign proper documentation and get a copy of the DL.

Payment Options: We accept the following methods of payment: Visa, Mastercard, American Express, Discover, Diners Club, bank issued Debit Cards, and Credit Cards. WE DO NOT

ACCEPT CASH. Checks are not accepted. A refundable security deposit of 3 0 0 USD for out of state drivers will be held at the time of rental in addition to the amount of the rental. Local Renter's deposits are 500.00 USD.

Local Renters: Drivers must be at least 21 years old and have a valid DL. Underage Driver Fee of 10 USD applies to drivers between the ages of 21-24. Underage drivers must have their own full coverage and have held their license for a minimum of one year. Additional drivers must qualify the same as the renter and will be required to add collision damage waiver to the rental unless the additional drivers insurance will cover the rental without them being the primary renter.. (This only happens if the renter and additional driver are listed on the same policy.) They must be present at the time of rental. Additional Driver Fee is also 10 USD perd ay. Spouses are included free of charge but must have a valid DL and qualify the same as the renter and be there at the time of pick up to sign proper documentationand get a copy of their DL.

Geographic Restrictions: Vehicles are restricted to travel only within the states of North Carolina, South Carolina and Virginia unless agreed upon at the time of rental. Otherwise you have the option to pur-chase unlimited mileage to other states for 20 USD per day, per states away from this location.

Traveling outside of any states that are not agreed upon at the time of rental or outside SC, NC, VA will result in a fine of 500 USD.

Local Renters: Local renters are considered to be anyone with a South Carolina driver's license. Local renters must provide proof of their own full coverage insurance policy and have a major credit card issued in their name to qualify for the rental. Local renters will have a refundable security deposit of 500 USD in additional to the rental cost. Please make sure the funds are available. We do not accept cash as any form of payment.



Rental Agreement Terms and Conditions

Definitions, "Agreement" means all terms and conditions found in this Rental Agreement, in the enclosing document Jacket, any vehicle inspection form, and any addenda or any additional documents you sign or we provide at the time of rental. "You" or your" means the person identified as the renter in this Agreement, each person signing this Agreement, each Authorized Driver, and each person or organization to whom charges are billed by us at it's or the renter's direction. All persons referred to as "you" or "your" are jointly and severally bound by this Agreement, "We", "our" or "us" means MTNRD Auto Rental, "Authorized Driver" means the renter and each additional driver listed by us in the Agreement, as long as each such person has a valid driver's license and are at least age 21. Only Authorized Drivers are permitted to drive the Vehicle and any vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and vehicle documents. The Vehicle may be equipped with an electronic locator device, which gives us or our agents or representatives the ability to find the Vehicle, and to disable it when we deem necessary. The Vehicle may also be equipped with a telematics system and/or event data recorder, and privacy is not guaranteed with respect to any data collected or supplied by such equipment related to your use of the Vehicle. "CDW" means Collision Damage Waiver. "Collision Damage" means damage to, or loss of, the Vehicle caused by collision or upset. Collision Damage does not include damage to tires, wheels, or windshields or any comprehensive damage such as damage to or loss of the Vehicle due to theft, vandalism, act of nature, riot or civil disturbance, hail, flood or fire or other loss not caused by collision or upset, "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage or to the loss of it during this rental, including uses other than for rental, such as display for rent, display for sale, opportunity to upgrade, opportunity to sell, or transportation of employees. "Diminished Value" means the actual cash value of the Vehicle just prior to damage or loss less the value of the Vehicle after repair or replacement. "TWWD" means Tire, Wheel, and Windshield Damage Waiver. "Vehicle License Fee" means our estimate of the average per day per vehicle portion of our total annual vehicle licensing, titling, and registration costs. No one except the Renter on the Agreement and any additional drivers added to said agreement are to drive the rental. If someone other than the described is caught driving the rental there will result in a \$200.00 contract

Rental, Personal Property, Indemnity and Warranties.

This Agreement is a contract for rental of the Vehicle. We may repossess the vehicle at your expense without notice to you, if the Vehicle Is abandoned or used in violation of law or this Agree-ment. We have the right to monitor the Vehicle through remote tracking devices and disable it when we deem necessary. You release us, our agents and employees from all claims for loss of or damage to your personal property, or that of another person, that we received, handled or stored, or that was left or carried in or on the Vehicle or in any service vehicle or in our offices, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility. You agree to indemnify us, defend us and hold us harmless from all judgments, claims, liability, costs and attorney fees we incur resulting from, or arising out of, this rental and your use of the vehicle.

Condition and Return of Vehicle.

You must return the Vehicle to our rental office or other location that we specify, on the date and time noted in this Agreement and in the same condition that you received it except ordinary wear. Smoking and transportation of pets. Excess amounts of sand are strictly prohibited and could result in a cleaning fee, if the pets of the pets of the same a light vacuum and wipe down could result in a cleaning fee, if the Vehicle is returned after closing hours, you remain responsible for the loss of it and all damages to it until we inspect it upon our next opening for business, regardless of when such loss or damage occurred, and Charges may continue to accrue until that time. Service to the Vehicle or replacement of parts or access— sories during the rental must have our prior written approval. Rates for extended rental time is subject to change. We reserve the right to charge a higher rate for rentals kept past the agreed upon return date. To extend the Rental Period, you must first obtain our approval by confacting our rental office before the due— in date. You must check and maintain all full devels, and return the Vehicle with at least the same amount of fuel as when rental unlies you purchase a present full and some control of the same amount of fuel as when rental unlies you purchase a present full as the control of the same amount of fuel as when rental unlies you purchase a present full as the control of the same amount of fuel as when rental unlies you purchase a present full as the control of the same amount of fuel as when rental unlies you purchase a present fuel parts.

Responsibility for Damages or Loss; Reporting to Police; Responsibility for Tolls and Traffic Violations.

Regardless of fault you are responsible for all damage to, or loss or theft of the Vehicle including damage caused by weather, road conditions and acts of nature. Your responsibility will include: (a) all physical damage to the Vehicle measured as follows: (I) if we determine that the Vehicle is a total loss, the fair market value of the Vehicle, less salvage; (ii) If we determine that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the value immediately after the damage; or (B) the reasonable estimated retail value or actual cost of repair plus Dimin- ished Value; (b) Loss of Use, which is measured by multiplying your daily rental rate either by the actual or estimated number of days from the date the Vehicle is damaged until it is replaced or repaired, which vou agree represents a reasonable estimate of Loss of Use damages and not a penalty; (c) an adminis- trative fee, calculated based on the damage repair estimate as follows, which you agree is reasonable: \$0-\$250 damage=\$50 fee; \$251-\$500 damage=\$75 fee, \$501-\$750 damage=\$100 fee, \$751-\$1500 damage=\$150 fee: \$1501-\$2500 damage= \$200 fee; over \$2500 damage=\$250 fee; (d) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (e) all costs associated with our enforcement of this Agreement or collection of Charges, including attorneys' fees, collection fees, and costs whether or not litigation is commenced. You must report all accidents or incidents of theft and vandalism to us and the police as soon as you discover them. You will also pay us, the appropriate government authorities, or a third-party collection firm ("Collector") of our choosing for all parking, traffic, and toll violations, toll evasion fines, citations, other fees, fines, penalties, forfei- tures, court costs, towing and storage charges and other expenses occurring during the rental period and assessed against us or the Vehicle that you failed to pay to the charging entitles. You herby authorize us to release your rental and charge card information from this rental to the Collector. If we or the Collector pay a toll or violation, you authorize us or the Collector to charge all such payments. service fees and administrative fees to the payment card you used in connection with this rental. In addition to amounts owed to government authorities, you will pay us or the Collector an administrative fee not to exceed \$50 for EACH such unpaid violation processed by us or the Collector.

Prohibited Use of the Vehicle; Collision Damage Waiver; Tire, Wheel, and Windshield Damage Waiver. The following uses of the Vehicle are prohibited: (a) operation of it by a person who is not an. Authorized Driver or whose driving license is suspended in any jurisdiction; (b) operation of it by any person under the influence of a prescription or non-prescription drug or alcohol; (c) its use for any illegal purpose or under any circumstance that would constitute a violation of law, or during the commission of a crime other than a minor traffic violation; (d), carrying persons or property for hire, while pushing or towing anything, or carrying anything on the roof, or in any race, speed test or contest, or while teaching anyone to drive; (e) carrying dangerous or hazardous items or illegal material; (f) use of the Vehicle outside the geographic limitations described in the Agreement; (g) driving on unpaved roads; (h) transporting more persons than the Vehicle has seat belts, carrying persons outside the passenger compartment, or transporting children without approved child safety seats as required by federal and state law; (I) low Vehicle fluid levels or any other condi- tion when it is reasonable to expect you to know that further operation would damage the Vehicle: (i) Inadequately secured cargo: (k) operation of it by anyone who lacks experience operating a manual transmission, where applicable; (I) your willful, wanton or reckless act or misconduct; (m) when loaded beyond its capacity as determined by the Vehicle manufacturer (n) when the odometer has been tampered with or disconnected; (o) after an accident with the Vehicle unless and until you summon the police to the accident scene; (p) carrying any animal (other than a service animal); (q) in or through any structure or underpass where there is insufficient clearance (width or height); or (r) by anyone who is sending an electronic message, including text [SMS] messages or emails, while operating the Vehicle. Smoking in the Vehicle is also prohibited. PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (WHERE PERMITTED BY LAW).

If we offer, and you purchase, CDW and/or TWWD, we we've our right to collect from you for all or a portion of Collision Damage or tire, where and windshield damage to the Vehicle as noted on the Rental Agreement. We will not waive this right if you fall to notify us and the police of an accident or vandalsm involving the Vehicle, or if you provided false, misleading or fraudulent information to us, or if damage to the Vehicle results from or during any of the Prohibited Uses set forth above, CDW and TWWD are not insurance, are optional, and may duplicate coverage under your own insurance policy or credit card. CDW and TWWD do not apply to optional equipment ("Optional Equipment"). If you use the Vehicle for a prohibited use described above, any CDW and TWWD purchased by you will be invalidated, and we will not waive our right to hold you financially responsible for loss of or damage to the Vehicle. In addition, CDW and TWWD may be invalidated if the Vehicle is stolen and you fail to return the Vehicle keys or 'ignition devices that we gave you at the start of the renal, Notwithstanding the purchase or other availability of CDW, TWWD, or any other coverage that you may have, you agree to cooperate with us or our assignees in the investigation of any damage incident or claim of any size, Failure to do so may invalidate optional protection that you purchase, Including CDW and TMMD.

Insurance: You are responsible for all damage or loss you cause to others. You agree to provide auto liability, collision and comprehensive insurance covering you, us, and the Vehicle. Where state law requires us to provide auto liability insurance, or if you have no auto lability insurance, the Profuge auto liability insurance, or if you have no auto lability insurance whether primary, secondary, excess or contingent. The potory provides bootly injury and property damage lability coverage with limits no higher than minimum levels: prescribed by the financial responsibility laws of the State whose laws apply to the loss, The Policy does not cover injury to you, You and we reject PIP, medical payment, no-fault and uninsured and under-insured motorist coverage where permitted by law. The Policy is void if you breach this Agreement or if you fall to cooperate in a loss investigation conducted by as or our insurer. Permitting the Vehicle to be driven by a person who is not an Authorized Oriver terminates coverage under the Policy. Local renters for the Charlotte and Charleston locations must show proof of full coverage insurance for any drivers that will be driving during the rental. A refundable security deposit for local renters is \$500,000 and must be paid at pick up.

Payments. You permit us to reserve a refundable deposit \$300,00 for out of state renters and

\$500.00 for local rentals against your credit/ debit card at the time of rental this is a reasonable amount in addition to the estimated charges. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. We may use the Reserve of Deposit to pay any amounts owed to us under this Agreement. We will authorize the release of any excess Reserve of refund any excess Deposit after the completion of your rental. Your debit/credit card issuer's rules will apply to your account being credited for the excess and it may not be immediately released by your card issuer. Payments and Deposits for the rental term are due at the signing of rental agreement. You will pay us at or before conclusion of this rental or on demand all charges due to it under this Agreement including: (a) time and mileage for the period you keep the Vehicle, or a mileage charge based on our experience if the odometer is tampered with; (b) optional prod-ucts and services you purchased including fees for additional divers; (c) fuel and refueling fee if you return the vehicle with less fuel than when rented (unless you purchase a prepaid fuel option); (d) applicable taxes; (e) all expenses we incur locating and recovering the Vehicle if you fall to return it or if we repossess it under terms of this Agreement; (f) all costs including pre- and post-judgment attorney fees we incur collecting payment from you or otherwise enforcing or defending our rights under this Agreement (g) a 2% per month late payment fee, or the maximum permitted by law, whichever is greater, on all amounts past due; (h) \$50 or the maximum amount permitted by law, whichever is greater, if you pay us with a check returned unpaid: (I) a reasonable fee not to exceed \$250 to clean the Vehicle if returne substantially less clean than when rented or if the Vehicle contains evidence of smoking or net hair or excess amounts of sand. Transportation of pets is prohibited unless it's a service animal and proof of service must b obtained (i) towing, storage charges, forfeitures, court costs, penalties, and all other costs we incur resulting from your use of the Vehicle; (k) a fee of up to \$500 if you lose the keys or toll transponder to the Vehicle; (l) replacement cost of lost or damaged parts and supplies used in Optional Equipment; (m) a \$250 fee if a navigational system that you rented is lost, stolen or otherwise rendered unusable during the rental; and (n) a surcharge if you return the Vehicle to a location other than the location where you rented the Vehicle or if you do not return it on the date and time due, and you may be charged the standard rates for each day (or partial day) after the due-in date which may be substantially higher than the rales for the initially agreed rental period if a special or promotional

All charges are subject to final audit. If errors in computation of the Charges are discovered after the — close of this contract, you will be — contacted to pay the remaining amount, or afternately you and into the charges with a sadministrative fees, collection fees,—etc.

Will ble — sert to Collector and you will incur additional Charges, such as administrative fees, collection fees,—etc.

Deposits.

All renters must pay a deposit at the time of pick up. Deposit must be made on a major credit or debit card in the renters name. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. In addition, out of state renters will pay a refundable \$300.00 deposit which will be collected at pick up for all locations Local renters for the Charlotte and Charleston locations must pay a \$300.00 deposit. We may use your deposit to pay any amounts owed to us under this Agreement.

Your Property.

You release us, our agents and employees from all claims for loss of or damage to your personal property or that of another person that we received, handled or stored, or that was left or carried

in or on the Vehicle or in any service Vehicle or in our offices, whether or not the loss or damage was caused by negligence or was otherwise our responsibility.

Optional Equipment

We offer certain Optional Equipment, including navigational systems and child safety seats, upon request and subject to availability for your use during the Rental Period at an additional charge, All Optional Equipment is rented AIS and must be returned to us at the end at the Rental Period in the same condition as when rented. If you rent a child safety seat, you must inspect and install the child seat into the Vehicle yourself. If you rent a navigational system, you should review the operational instructions before leaving the rental location.

Personal Information.

You agree that we may disclose personally identifiable information about you to law enforcement agencies or to other third parties in connection with our enforcement of our rights under this. Agreement and other legitimate business functions. Questions recarding on vivacy should be 6.1 reacted

to the location where you rented the Vehicle.

Breach of Agreement,

The acts listed in the CDW clause above, are prohibited uses of the Vehicle and breaches of this. Agreement. We have the right to disable the Vehicle. You walve all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this Agreement.

Modifications.

No term of this Agreement can be waived or modified except by a writing that we have signed. To extend the rental period you must return the Vehicle to our rental office for inspection and written amendment by us of the due-in date. This Agreement constitutes the entire agreement between you and us. All prior representations and agreement between you and us regarding this rental are Vold.

Miscellaneous.

A waiver by us of any breach of this Agreement is not a waiver of any additional breach or waiver of the performance of your obligations under this Agreement. Our acceptance of payment from you or or unfalture, refusal or neglect to exercise any of our rights under this Agreement of son constitute a waiver of any other provision of this Agreement. You waive all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this Agreement. Unless prohibited by lawy our release us from all ability for consequential, special or punitive damages in connection with this renal or the reservation of a vehicle. This Agreement will be governed by the substantive law of the jurisdiction where the rental commences, without giving effect to the choice of law rufes thereof, and you irrevocably and unconditionally consent and submit to the nonexclusive jurisdiction of the courts located in that jurisdiction. If any provision of

Seographical Restrictions.

Unless agreed upon at the time of rental all vehicles are restricted to travel only within the states of NC, SC, GA for our South Carolina locations and NC, SC, VA for our Charlotte location. Traveling outside any states that are not agreed upon at pick up and listed on the contract will result in a fine of \$500.00. Othenvise, you have the option to purchase unlimited mileage for other states at \$20.00 per day and per state away from the location



Laurens Rd. Greenville, SC

4901 C Wilkinson Blvd. Charlotte, NC 1701

3632 Cheatham St. N. Charleston, SC

bestrentacar.uS

1-877-219-9192

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Condition and Return of Vehicle.

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Responsibility for Damages or Loss; Reporting to Police; Responsibility for Tolls and Traffic Violations.

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Prohibited Use of the Vehicle; Collision Damage Waiver; Tire, Wheel, and Windshield Damage Waiver. The following uses of the Vehicle are prohibited: (a) operation of it by a person who is not an. Authorized Driver or whose driving license is suspended in any jurisdiction; (b) operation of it by any person under the influence of a prescription or non-prescription drug or alcohol; (c) its use for any illegal purpose or under any circumstance that would constitute a violation of law, or during the commission of a crime other than a minor traffic violation; (d), carrying persons or property for hire, while pushing or towing anything, or carrying anything on the roof, or in any race, speed test or contest, or while teaching anyone to drive; (e) carrying dangerous or hazardous items or illegal material; (f) use of the Vehicle outside the geographic limitations described in the Agreement; (g) driving on unpaved roads; (h) transporting more persons than the Vehicle has seat belts, carrying persons outside the passenger compartment, or transporting children without approved child safety seats as required by federal and state law; (I) low Vehicle fluid levels or any other condi- tion when it is reasonable to expect you to know that further operation would damage the Vehicle: (i) Inadequately secured cargo: (k) operation of it by anyone who lacks experience operating a manual transmission, where applicable; (I) your willful, wanton or reckless act or misconduct; (m) when loaded beyond its capacity as determined by the Vehicle manufacturer (n) when the odometer has been tampered with or disconnected; (o) after an accident with the Vehicle unless and until you summon the police to the accident scene; (p) carrying any animal (other than a service animal); (q) in or through any structure or underpass where there is insufficient clearance (width or height); or (r) by anyone who is sending an electronic message, including text [SMS] messages or emails, while operating the Vehicle. Smoking in the Vehicle is also prohibited. PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (WHERE PERMITTED BY LAW).

If we offer, and you purchase, CDW and/or TWWD, we waive our right to collect from you for all or a portion of Collision Damage or tire, wheel and windshield damage to the Vehicle as noted on the Rental Agreement. We will not waive this right if you fall to notify us and the police of an accident or vandalsm involving the Vehicle, or if you provided false, misleading or fraudulent information to us, or if damage to the Vehicle results from or during any of the Prohibited Uses set forth above, CDW and TWWD are not insurance, are optional, and may duplicate coverage under your own insurance policy or credit card. CDW and TWWD do not apply to optional equipment ("Optional Equipment"). If you use the Vehicle for a prohibited use described above, any CDW and TWWD purchased by you will be invalidated, and we will not waive our right to hold you financially responsible for loss of or damage to the Vehicle in addition, CDW and TWWD may be invalidated if the Vehicle is stolen and you fail to return the Vehicle keys or ignition devices that we gave you at the start of the renal. Notwithstanding the purchase or other availability of CDW, TWWD, or any other coverage that you may have, you garge to cooperate with us or our assignees in the investigation of any damage incident or calim of any size, Failure to do so may invalidate optional protection that you purchase, Including CDW and TWWD.

Insurance: You are responsible for all damage or loss you cause to others. You agree to provide auto liability, collision and comprehensive insurance covering you, us, and the Vehicle. Where state law requires us to provide auto liability insurance, where we no auto beibity insurance, we provide auto liability insurance (if we Policy') that is excess to any other valid and collectible insurance whether primary, secondary, excess or contingent. The policy provides bodily injury and property damage lability coverage with limits no higher than minimum levels prescribed by the financial responsibility laws of the State whose laws apply to the Ioss. The Policy does not cover injury toyu, Vo. and we reject PIP, medical payment, no-fault and uninsured and under-insured motorist coverage where permitted by law. The Policy is void if you breach this Agreement or if you fail to cooperate in a loss investigation conducted by as or our insurer. Permitting the Vehicle to be driven by a person who is not an Authorized Driver terminates coverage under the Policy. Local renters for the Charlotte and Charleston locations must show proof of full coverage insurance for any drivers that will be driving during the rental. A refundable security deposit for local renters is \$500,00 and must be poid at pick up.

Payments. You permit us to reserve a refundable deposit \$300,00 for out of state renters and

\$500.00 for local rentals against your credit/ debit card at the time of rental this is a reasonable amount in addition to the estimated charges. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. We may use the Reserve of Deposit to pay any amounts owed to us under this Agreement. We will authorize the release of any excess Reserve of refund any excess Deposit after the completion of your rental. Your debit/credit card issuer's rules will apply to your account being credited for the excess and it may not be immediately released by your card issuer. Payments and Deposits for the rental term are due at the signing of rental agreement. You will pay us at or before conclusion of this rental or on demand all charges due to it under this Agreement including: (a) time and mileage for the period you keep the Vehicle, or a mileage charge based on our experience if the odometer is tampered with; (b) optional prod-ucts and services you purchased including fees for additional divers; (c) fuel and refueling fee if you return the vehicle with less fuel than when rented (unless you purchase a prepaid fuel option); (d) applicable taxes; (e) all expenses we incur locating and recovering the Vehicle if you fall to return it or if we repossess it under terms of this Agreement; (f) all costs including pre-and post-judgment attorney fees we incur collecting payment from you or otherwise enforcing or defending our rights under this Agreement (g) a 2% per month late payment fee, or the maximum permitted by law, whichever is greater, on all amounts past due; (h) \$50 or the maximum amount permitted by law, whichever is greater, if you pay us with a check returned unpaid: (I) a reasonable fee not to exceed \$250 to clean the Vehicle if returne substantially less clean than when rented or if the Vehicle contains evidence of smoking or net hair or excess amounts of sand. Transportation of pets is prohibited unless it's a service animal and proof of service must b obtained (i) towing, storage charges, forfeitures, court costs, penalties, and all other costs we incur resulting from your use of the Vehicle; (k) a fee of up to \$500 if you lose the keys or toll transponder to the Vehicle; (l) replacement cost of lost or damaged parts and supplies used in Optional Equipment; (m) a \$250 fee if a navigational system that you rented is lost, stolen or otherwise rendered unusable during the rental; and (n) a surcharge if you return the Vehicle to a location other than the location where you rented the Vehicle or if you do not return it on the date and time due, and you may be charged the standard rates for each day (or partial day) after the due-in date which may be substantially higher than the rales for the initially agreed rental period if a special or promotional

All charges are subject to final audit. If errors in computation of the Charges are discovered after the close of this contract, you will be contacted to pay the remaining amount, or alternately you authorize us to correct the Charges with your payment card issuer. If your account is not paid in full will be sent to all collect and you will incur additional Charges, such as administrative fees, collection fees, de-

Deposits.

All renters must pay a deposit at the time of pick up. Deposit must be made on a major credit or debit card in the renters name. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. In addition, out of state renters will pay a refundable \$300.00 deposit which will be collected at pick up for all locations Local renters for the Charlotte and Charleston locations must pay a \$500.00 deposit. We may use your deposit to pay amounts owed to us under this Agreement.

Your Property.

You release us, our agents and employees from all claims for loss of or damage to your personal property or that of another person that we received, handled or stored, or that was left or carried

in or on the Vehicle or in any service Vehicle or in our offices, whether or not the loss or damage was caused by negligence or was otherwise our responsibility.

Optional Equipment

We offer certain Optional Equipment, including navigational systems and child safety seats, upon request and subject to availability for your use during the Rental Period at an additional charge. All Optional Equipment is rented ASIS and must be returned to us at the end at the Rental Period in the same condition as when rented. If you rent a child safety seat, you must inspect and install the child seat into the Vehicle yourself. If you rent a navigational system, you should review the operational instructions before leaving the rental location.

Personal Information.

You agree that we may disclose personally Identifiable information about you to law enforcement agencies or to other third parties in connection with our enforcement of our rights under this Agreement and other legitimate business functions. Questions reparading privacy should be di-readed

to the location where you rented the Vehicle.

Breach of Agreement.

The acts listed in the CDW clause above, are prohibited uses of the Vehicle and breaches of this. Agreement. We have the right to disable the Vehicle. You walve all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this Agreement.

Modifications.

No term of this Agreement can be waived or modified except by a writing that we have signed. To extend the rental period you must return the vehicle to our rental offer for inspection and written a mendment by us of the due-in date. This Agreement constitutes the entire agreement between you and us. All prior representations and agreement between you and us regarding this rental are Yout.

Miscellaneous.

A waiver by us of any breach of this Agreement is not a waiver of any additional breach or waiver of the performance of your obligations under this Agreement. Our acceptance of payment from you or our failure, refusal or neglect to exercise any of our rights under this Agreement does not constitute a waiver of any other provision of this Agreement. You waive all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this Agreement. Unless prohibited by law you release us from all ability for consequential, special or punitive damages in connection with this renal or the reservation of a vehicle. This Agreement will be governed by the substantive law of the jurisdiction where the rental commences, without giving effect to the choice of law rules thereof, and you irrevocably and unconditionally consent and submit to the nonexclusve jurisdiction of the courts located in that jurisdiction. If any provision of

Seographical Restrictions.

Unless agreed upon at the time of rental all vehicles are restricted to travel only within the states of NC, SC, GA for our South Cardina locations and NC, SC, VA for our Charlotte location. Traveling outside any states that are not agreed upon at pick up and listed on the contract will result in a fine of \$500.00. Otherwise, you have the option to purchase unlimited mileage for other states at \$20.00 per day and per state away from the location



Laurens Rd. Greenville, SC

4901 C Wilkinson Blvd. Charlotte, NC 1701

3632 Cheatham St. N. Charleston, SC

bestrentacar.uS

1-877-219-9192

Terms and Conditions - Charleston International Airport

PRE-PAID DISCLAIMER: Cancellations made more than 24 hours prior to reserved, local pick-up time qualify for a full refund. Cancellations made between 1 and 24 hours prior to re-served, local pick-up time qualify for a 50% refund. Cancellations made less than 1 hour prior to reserved, local pick-up time do not qualify for a refund. It may take up to 5 business days before the funds are credited back to the original payment method. Rates are subject to change for any extensions made to your rental past the a g r e e d upon return date

SHUTTLE INFORMATION: OUR LOCATION IS OFF SITE OF THE AIRPORT. ONCE you have arrived at Charleston International airport, transportation is located in the center median outside of the Baggage Claim. An ACE Rent A Car shuttle will be by to pick you up. It is a van with Ace written on the side. To reach the location, please dial 843-203-5350.

LOCATION POLICIES:

Renter Qualifications: Valid Driver's License, proof of insurance, and a credit or debit card in the Renters name must be presented at the time of rent. International customers who do not have a DL in the must provide an IDL. If you are flying into an airport that Best Rent A Car provides service for you must be able to provide proof of a round trip ticket in the renter's name and have a valid form of payment of a credit card or debit card in the renter's name. If you cannot provide flight information then you must have a valid major credit card, driver's license, and proof of auto insurance in the renter's name that transfer to the rental car. Renter must provide their own liability insurance as a condition of rental. The vehicle must return with same amount of fuel as when rented. Non-prepaid customers will receive a grace period of 4-hours after their scheduled pick-up time to receive the vehicle. After the 4-hour grace period, non-prepaid reservations will be subject to availability. Please call the location directly for any flight delays or same-day changes in pick-up time. Only authorized drivers are allowed to operate the rental. If anyone other than the renter and who they added as an additional driver is caught driving, we will impose a 200 USD contract violation fee to your agreement. You can add an additional driver for 10 USD per day. They must have a valid DL and be with you at the time of pick up to sign proper documentation and get a copy of the DL.

Payment Options: We accept the following methods of payment: Visa, Mastercard, American Express, Discover, Diners Club, bank issued Debit Cards, and Credit Cards, we be accepted. A refundable security deposit of 300 USD for out of state drivers will be held at the time of rental in addition to the amount of the rental. Local Renter's deposits are 500,00 USD.

Young and Additional Drivers: Drivers must be at least 21 years old and have a valid DL. Underage Driver Fee of 10 USD applies to drivers between the ages of 21-24. Underage drivers must have their own full coverage and have held their license for a minimum of one year. Additional drivers must have a valid driver's license to present at the time of rental. Additional Driver Fee is also 10 USD per day. Spouses are included free of charge but must have a valid DL and be there at the time of pick up to sign proper documentation and get a copy of their DL.

Geographic Restrictions: Vehicles are restricted to travel only within the states of North Carolina, South Carolina and Georgia unless agreed upon at the time of rental. Otherwise.

you have the option to purchase unlimited mileage to other states for 20 USD per day, per states away from this location. Traveling outside of any states that are not agreed upon at the time of rental or outside SC, NC, GA will result in a fine of 500 USD.

Local Renter Requirements: Drivers must be at least 21 years old and have a valid DL. Underage Driver Fee of 10 USD applies to drivers between the ages of 21- 24.

Underage drivers must have their own full coverage and have held their license for a minimum of one year. Additional drivers must qualify the same as the renter and will be required to add collision damage waiver to the rental unless the additional driver's insurance will cover the rental without them being the primary renter. (This only happens if the renter and additional driver are listed on the same

policy) They must be present at the time of rental. Additional Driver Fee is also 10 USD per day. Spouses are included free of charge but must have a valid DL and qualify the same as the renter and be there at the time of pick up to sign proper documentation and get a copy of their DL.

HOUSEKEEPING: Please remember to keep your rental clean and free of any smoke, pet hair or large amounts of sand. A n y t h i n g more than a light vacu-um and wipe down could result in a cleaning fee of up to 250 USD. Smoking and transportation of pets is strictly prohibited unless it is a service animal, proof of service must be obtained in order to avoid a cleaning fee.



Rental Agreement Terms and Conditions

Definitions, "Agreement" means all terms and conditions found in this Rental Agreement, in the enclosing document Jacket, any vehicle inspection form, and any addenda or any additional documents you sign or we provide at the time of rental. "You" or your" means the person identified as the renter in this Agreement, each person signing this Agreement, each Authorized Driver, and each person or organization to whom charges are hilled by us at it's or the renter's direction. All persons referred to as "you" or "your" are jointly and severally bound by this Agreement, "We", "our" or "us" means MTNRD Auto Rental. "Authorized Driver" means the renter and each additional driver listed by us in the Agreement, as long as each such person has a valid driver's license and are at least age 21. Only Authorized Drivers are permitted to drive the Vehicle and any vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and vehicle documents. The Vehicle may be equipped with an electronic locator device, which gives us or our agents or representatives the ability to find the Vehicle, and to disable it when we deem necessary. The Vehicle may also be equipped with a telematics system and/or event data recorder, and privacy is not quaranteed with respect to any data collected or supplied by such equipment related to your use of the Vehicle. "CDW" means Collision Damage Waiver. "Collision Damage" means damage to, or loss of, the Vehicle caused by collision or upset. Collision Damage does not include damage to tires, wheels, or windshields or any comprehensive damage such as damage to or loss of the Vehicle due to theft, vandalism, act of nature, riot or civil disturbance, hail, flood or fire or other loss not caused by collision or upset. "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage or to the loss of it during this rental, including uses other than for rental, such as display for rent, display for sale, opportunity to upgrade, opportunity to sell, or transportation of employees. "Diminished Value" means the actual cash value of the Vehicle just prior to damage or loss less the value of the Vehicle after repair or replacement. "TWWD" means Tire, Wheel, and Windshield Damage Waiver, "Vehicle License Fee" means our estimate of the average per day per vehicle. portion of our total annual vehicle licensing, titling, and registration costs. No one except the Renter on the Agreement and any additional drivers added to said agreement are to drive the rental. If someone other than the described is caught driving the rental there will result in a \$200.00 contract violation fee.

Rental, Personal Property, Indemnity and Warranties.

This Agreement is a contract for rental of the Vehicle. We may repossess the vehicle at your expense without notice to you, if the Vehicle Is abandoned or used in violation of law or this Agreement. We have the right to monitor the Vehicle through remote tracking devices and disable it when we deem necessary. You release us, our agents and employees from all claims for loss of or damage to your personal property, or that of another person, that we received, handled or stored, or that was left or carried in or on the Vehicle or in any service vehicle or in our offices, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility. You agree to indemnify us, defend us and hold us harmless from all judgments, claims, liability, costs and attorney fees we incur resulting from, or arising out of this rental and your use of the vehicle.

Condition and Return of Vehicle.

You must return the Vehicle to our rental office or other location that we specify, on the date and time noted in this Agreement and in the same condition that you received it except ordinary wear. Smoking and transportation of pets. Excess amounts of sand are strictly prohibited and could result in a cleaning fee up to \$250.00. Anything more than a light vacuum and wipe down could result in a cleaning fee.

If the Vehicle is returned after closing hours, you remain responsible for the loss of it and all damages to it until we inspect it upon our next opening for business, regardless of when such loss or damage occurred, and Charges may continue to accrue until that time. Service to the Vehicle or replacement of parts or accessories during the rental must have our prior written approval. Rates for extended rental time is subject to change. We reserve the right to charge a higher rate for rentals kept past the agreed upon return date. To extend the Rental Period, you must first obtain our approval by contacting our rental office before the due-in date. You must check and maintain all fluid levels, and return the Vehicle with at least the same amount of fuel as when rented, unless you purchase a prepaid fuel option.

Responsibility for Damages or Loss; Reporting to Police; Responsibility for Tolls and Traffic Violations.

Regardless of fault you are responsible for all damage to, or loss or theft of the Vehicle including damage caused by weather, road conditions and acts of nature. Your responsibility will include: (a) all physical damage to the Vehicle measured as follows: (I) if we determine that the Vehicle is a total loss, the fair market value of the Vehicle, less salvage; (ii) If we determine that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the value immediately after the damage; or (B) the reasonable estimated retail value or actual cost of repair plus Diminished Value; (b) Loss of Use, which is measured by multiplying your daily rental rate either by the actual or estimated number of days from the date the Vehicle is damaged until it is replaced or repaired, which you agree represents a reasonable estimate of Loss of Use damages and not a penalty; (c) an administrative fee, calculated based on the damage repair estimate as follows, which you agree is reasonable: \$0-\$250 damage=\$50 fee; \$251-\$500 damage=\$75 fee, \$501-\$750 damage=\$100 fee, \$751-\$1500 damage=\$150 fee: \$1501-\$2500 damage= \$200 fee; over \$2500 damage=\$250 fee; (d) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (e) all costs associated with our enforcement of this Agreement or collection of Charges, including attorneys' fees, collection fees, and costs whether or not litigation is commenced. You must report all accidents or incidents of theft and vandalism to us and the police as soon as you discover them. You will also pay us, the appropriate government authorities, or a third-party collection firm ("Collector") of our choosing for all parking, traffic, and toll violations, toll evasion fines, citations, other fees, fines, penalties, forfeitures, court costs, towing and storage charges and other expenses occurring during the rental period and assessed against us or the Vehicle that you failed to pay to the charging entitles. You herby authorize us to release your rental and charge card information from this rental to the Collector. If we or the Collector pay a toll or violation, you authorize us or the Collector to charge all such payments, service fees and administrative fees to the payment card you used in connection with this rental. In addition to amounts owed to government authorities, you will pay us or the Collector an administrative fee not to exceed \$50 for EACH such unpaid violation processed by us or the Collector.

<u>Prohibited Use of the Vehicle; Collision Damage Waiver; Tire, Wheel, and Windshield Damage Waiver.</u>

The following uses of the Vehicle are prohibited: (a) operation of it by a person who is not an

Authorized Driver or whose driving license is suspended in any jurisdiction; (b) operation of it by any person under the influence of a prescription or non-prescription drug or alcohol; (c) its use for any illegal purpose or under any circumstance that would constitute a violation of law, or during the commission of a crime other than a minor traffic violation; (d), carrying persons or property for hire, while pushing or towing anything, or carrying anything on the roof, or in any race, speed test or contest, or while teaching anyone to drive; (e) carrying dangerous or hazardous items or illegal material; (f) use of the Vehicle outside the geographic limitations described in the Agreement; (a) driving on unpayed roads; (h) transporting more persons than the Vehicle has seat belts, carrying persons outside the passenger compartment, or transporting children without approved child safety seats as required by federal and state law; (I) low Vehicle fluid levels or any other condition when it is reasonable to expect you to know that further operation would damage the Vehicle; (j) Inadequately secured cargo; (k) operation of it by anyone who lacks experience operating a manual transmission, where applicable; (I) your willful, wanton or reckless act or misconduct; (m) when loaded beyond its capacity as determined by the Vehicle manufacturer (n) when the odometer has been tampered with or disconnected; (o) after an accident with the Vehicle unless and until you summon the police to the accident scene; (p) carrying any animal (other than a service animal); (q) in or through any structure or underpass where there is insufficient clearance (width or height); or (r) by anyone who is sending an electronic message, including text [SMS] messages or emails, while operating the Vehicle. Smoking in the Vehicle is also prohibited. PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (WHERE PERMITTED BY LAW).

If we offer, and you purchase, CDW and/or TWWD, we waive our right to collect from you for all or a portion of Collision Damage or tire, wheel and windshield damage to the Vehicle as noted on the Rental Agreement. We will not waive this right if you fail to notify us and the police of an accident or vandalsm involving the Vehicle, or if you provided false, misleading or fraudulent information to us, or if damage to the Vehicle results from or during any of the Prohibited Uses set forth above. CDW and TWWD are not insurance, are optional, and may duplicate coverage under your own insurance policy or credit card. CDW and TWWD do not apply to optional equipment ("Optional Equipment"). If you use the Vehicle for a prohibited use described above, any CDW and TWWD purchased by you will be invalidated, and we will not waive our right to hold you financially responsible for loss of or damage to the Vehicle. In addition, CDW and TWWD may be invalidated if the Vehicle is stolen and you fall to return the Vehicle keys or ignition devices that we gave you at the start of the renal. Notwithstanding the purchase or other availability of CDW, TWWD, or any other coverage that you may have, you agree to cooperate with us or our assignees in the investigation of any damage incident or claim of any size. Fallure to do so may invalidate optional protection that you purchase, Including CDW and TWWD as on may invalidate optional protection that you purchase, Including CDW and TWWD.

Insurance: You are responsible for all damage or loss you cause to others. You agree to provide auto liability, collision and comprehensive insurance covering you, us, and the Vehicle. Where state law requires us to provide auto liability insurance, or if you have no auto liability insurance, where provide auto liability insurance (the "Policy") that is excess to any other valid and collectible insurance whether primary, secondary, excess or contingent. The policy provides bodily injury and property damage lability coverage with limits no higher than minimum levels prescribed by the financial responsibility laws of the State whose laws apply to the loss. The Policy does not cover injury to you. You and we reject PIP, medical payment, no-fault and uninsured and under-insured motorist coverage where permitted by law. The Policy is void if you breach this Agreement or if you fall to cooperate in a loss investigation conducted by as or our insurer. Permitting the Vehicle to be driven by a person who is not an Authorized Driver terminates coverage under the Policy. Local renters for the Charlotte and Charleston locations must show proof of full coverage insurance for any drivers that will be driving during the rental. A refundable security deposit for local renters is \$500.00 and must be paid at pick up.

Payments, You permit us to reserve a refundable deposit \$300.00 for out of state renters and \$500.00 for local rentals (Charlotte & Charleston) (Greenville all deposits are \$300.00) against your credit/ debit card at the time of rental this is a reasonable amount in addition to the estimated charges. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. We do accept cash in Greenville for payment on the rental upon return. Our Charlotte and Charleston locations do not accept cash at all .We may use the Reserve or Deposit to pay any amounts owed to us under this Agreement. We will authorize the release of any excess Reserve or refund any excess Deposit after the completion of your rental. Your debit/credit card issuer's rules will apply to your account being credited for the excess and it may not be immediately released by your card issuer. Payments and Deposits for the rental term are due at the signing of rental agreement. You will pay us at or before conclusion of this rental or on demand all charges due to it under this Agreement including: (a) time and mileage for the period you keep the Vehicle, or a mileage charge based on our experience if the odometer is tampered with; (b) optional products and services you purchased including fees for additional divers; (c) fuel and refueling fee if you return the vehicle with less fuel than when rented (unless you purchase a prepaid fuel option); (d) applicable taxes; (e) all expenses we incur locating and recovering the Vehicle if you fall to return it or if we repossess it under terms of this Agreement; (f) all costs including pre-and post-judgment attorney fees we incur collecting payment from you or otherwise enforcing or defending our rights under this Agreement (g) a 2% per month late payment fee, or the maximum permitted by law, whichever is greater, on all amounts past due; (h) \$50 or the maximum amount permitted by law, whichever is greater, if you pay us with a check returned unpaid; a reasonable fee not to exceed \$250 to clean the Vehicle if returned substantially less clean than when rented o if the Vehicle contains evidence of smoking or pet hair or excess amounts of sand. Transportation of pets is prohibited unless it's a service animal and proof of service must be obtained (fi) towing storage charges forfeitures, court costs, penalties, and all other costs we incur resulting from your use of the Vehicle; (k) a fee of up to \$500 if you lose the keys or toll transponder to the Vehicle; (I) replacement cost of lost or damaged parts and supplies used in Optional Equipment; (m) a \$250 fee if a navigational system that you rented is lost, stolen or otherwise rendered unusable during the rental; and (n) a surcharge if you return the Vehicle to a location other than the location where you rented the Vehicle or if you do not return it on the date and time due, and you may be charged the standard rates for each day (or partial day) after the due-in date which may be substantially higher than the rales for the initially agreed rental period if a special or promotional rate applied to the initially agreed rental period.

All charges are subject to final audit. If errors in computation of the Charges are discovered after the close of this contract, you will be contacted to pay the remaining amount, or alternately you authorize us to correct the Charges with your payment card issuer. If your account is not paid in full it will be sent to a Collector and you will incur additional Charges, such as administrative fees collection fees etc.

Deposits.

All renters must pay a deposit at the time of pick up. Deposit must be made on a major credit or debit card in the renters name. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. In addition, out of state renters will pay a refundable \$300.00 deposit which will be collected at pick up for all locations Local renters for the Charlotte and Charleston locations must pay a \$500.00 deposit. We may use your deposit to pay any amounts owed to us under this Agreement.

Your Property. You release us, our agents and employees from all claims for loss of or damage to your personal property or that of another person that we received, handed or stored, or that was left or carried in or on the Vehicle or in any service Vehicle or in our offices, whether or not the loss or damage was caused by negligence or was otherwise our responsibility.

Optional Equipment.

We offer certain Optional Equipment, including navigational systems and child safety seats, upon request and subject to availability for your use during the Rental Period at an additional charge. All Optional Equipment is rented AS IS and must be returned to us at the end at the Rental Period in the same condition as when rented. If you rent a child safety seat, you must inspect and install the

child seat into the Vehicle yourself, If you rent a navigational system, you should review the operational instructions before leaving the rental location

Personal Information.

You agree that we may disclose personally Identifiable information about you to law enforcement agencies or to other third parties in connection with our enforcement of our rights under this Agreement and other legitimate business functions. Questions requarding privacy should be directed to the location where you rented the Vehicle.

Breach of Agreement.

The acts listed in the CDW clause above, are prohibited uses of the Vehicle and breaches of this Agreement. We have the right to disable the Vehicle, You waive all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this Agreement.

Modifications.

No term of this Agreement can be waived or modified except by a writing that we have signed. To extend the rental period you must return the Vehicle to our rental office for inspection and written amendment by us of the due-in date. This Agreement constitutes the entire agreement between you and us. All prior representations arid agreement between you and us regarding this rental are

Void.

Miscellaneous,

A waiver by us of any breach of this Agreement is not a waiver of any additional breach or waiver of the performance of your obligations under this Agreement. Our acceptance of payment from you or our failure, refusal or neglect to exercise any of our rights under this Agreement does not constitute a waiver of any other provision of this Agreement. You waive all recourse against us for any oriminal reports or prosecutions that we take against you that arise out of your breach of this Agreement.

Unless prohibited by law you release us from all lability for consequential, special or punitive damages in connection with this renal or the reservation of a vehicle. This Agreement will be governed by the substantive law of the jurisdiction where the rental commences, without giving effect to the choice of law rules thereof, and you irrevocably and unconditionally consent and submit to the nonexclusive jurisdiction of the courts located in that jurisdiction. If any provision of this Agreement is deemed void or unenforceable, the remaining provisions are valid and enforceable.

eographical Restrictions.

Unless agreed upon at the time of rental all vehicles are restricted to travel only within the states love NC , SC , GA for our South Carolina locations and NC, SC , VA for our Charlotte location. Traveling outside any states that are not agreed upon at pick up and listed on the contract will result in a fine of \$500.00. Otherwise, you have the option to purchase unlimited mileage for other states at \$20.00 per day and per state away from the location

4901 C Wilkinson Blvd. Charlotte, NC
1701 Laurens Rd. Greenville, SC
3632 Cheatham St. N. Charleston, SC
bestrentacar.us

<u>1-877-219-9192</u>



Terms and Conditions - Greenville

PRE-PAID DISCLAIMER: Cancelations made more than 24 hours prior to reserved, local pick-up time qualify for a full refund. Cancelations made between 1 and 24 hours prior to re-served, local pick-up time qualify for a 50% refund. Cancelations made less than 1 hour prior to reserved, local pick-up time do not qualify for a refund. It may take up to 5 business days before the funds are credited back to the original payment method. Rates are subject to change for any extensions made to your rental past the agreed upon return date

SHUTTLE INFORMATION: This is a city location. There is no shuttle

LOCATION POLICIES:

Airport

Renter Qualifications: Valid Driver's License, proof of insurance, and a credit or debit card in the Renters name must be presented at the time of rent. International customers who do not have a DL in the must provide an IDL. If you are flying into an airport that Best Rent A Car provides service for you must be able to provide proof of a round trip ticket in the renter's name and have a valid form of payment of a credit card or debit card in the renter's name. If you cannot provide flyght information then you must have a valid major credit card, driver's license, and proof of auto insurance in the renter's name that transfer to the rental car. Renter must provide their own liability insurance as a condition of rental. The vehicle must return with same amount of fuel as when rented. Non-prepaid customers will receive a grace period of 4-hours after their scheduled pick-up time to receive the vehicle. After the 4-hour grace period, non-prepaid reservations will be subject to availability. Please call the location directly for any flight delays or same-day changes in pick-up time. Only authorized drivers are allowed to operate the rental. If anyone other than the renter and who they added as an additional driver is caught driving we will impose a 200 USD contract violation fee to your agreement. You can add an additional driver for 10 USD per day. They must have a valid DL and be with you at the time of pick up to sign proper documentation and get a copy of their DL.

Payment Options: We accept the following methods of payment: Visa, Mastercard, American Express, Discover, Diners Club, bank issued Debit Cards, and Credit Cards. Cash only accepted as form of payment upon return. WE DO NOT ACCEPT CASH AS A FORM OF DEPOSIT. Checks are not accepted. A refundable security deposit of 200 USD will be held at the time of rental in addition to the amount of the rental.

Young and Additional Drivers: Drivers must be at least 21 years old and have a valid DL. Underage Driver Fee of 10 USD applies to drivers between the ages of 21-24. Underage drivers must have their own full coverage and have held their license for a minimum of one year. Additional drivers must have a valid driver's license to present at the time of rental. Additional Driver Fee is also 10 USD per day. Spouses are included free of charge but must have a valid DL and be there at the time of pick up to sign proper documentation and get a copy of their DL.

Geographic Restrictions: Vehicles are restricted to travel only within the states of North Carolina, South Carolina and Georgia unless agreed upon at the time of rental. Otherwise, you have the option to purchase unlimited mileage to other states for 20 USD per day, per states away from this location. Traveling outside of any states that are not agreed upon at the time of rental or outside SC, NC, GA will result in a fine of 300 USD.

Local Renter Requirements

Local renters are considered to be anyone with a South Carolina driver's license. Local renters must provide proof of their own <u>full coverage insurance</u> policy and have a major credit card issued in their name to qualify for the rental. Local renters will have a refundable security deposit of 500 USD in additional to the rental cost. Please make sure the funds are available. We do not accept cash as a form of deposit.

Housekeeping Remember to please be courteous and keep your rental clean and free of any smoke, pet hair or large amounts of sand .Anything more than a light vacuum-um and wipe down could result in a cleaning fee of up to 250 USD. Smoking and transportation of pets is strictly prohibited unless it is a service animal, proof of service must be obtained in order to avoid a cleaning fee

